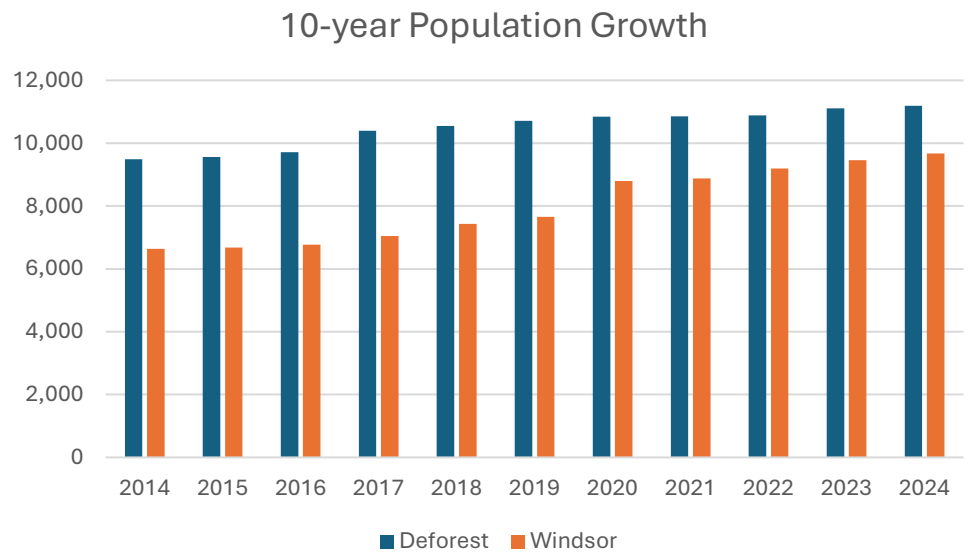
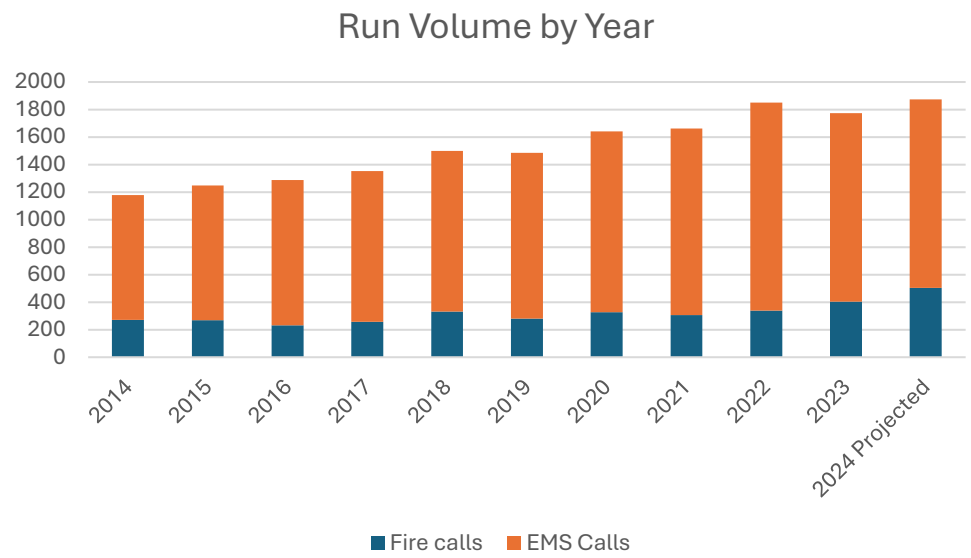
10-year history of DWFD





Level of Service

1975

EMT Basic Ambulance service begins

2012

Upgraded to EMT Intermediate (now known as AEMT)

2018

Upgraded to Paramedic

(Highest level of prehospital care in Wisconsin)

Staffing Models Over the Past 10 Years

Paid on call

2014: Volunteer members still responding from home when available. Fire and EMS crews assigned weeknight shifts from 10pm to 6am and rotating weekend shifts.

2019: All EMS employees required to stay at the station during shift hours.

2023: All EMS personnel made into LTE employees and work on an open scheduling concept Monday through Friday 6pm-6am and Saturday/Sunday 7am-7am. Fire crews remain on the same schedule with one Officer, one Driver/Operator, and two firefighters.

2024: EMS scheduling remains unchanged. Fire personnel made into LTE staff but remain on the same schedule. All members now reside at the fire station during shift hours.

Fulltime

2014: Two fulltime FF/AEMTs working two shifts (A&B) Monday - Friday 6am-10pm

2015: Three fulltime FF/AEMTs working two shifts (A&B) Monday – Friday 6am – 10pm

2019: Three fulltime FF/Paramedics working 24/48 schedules with a Sunday furlough day and two shifts of two fulltime FF/AEMT working Monday – Friday 6am – 10pm

2023: Three shifts consisting of two FF/Paramedics and one FF/AEMT working a 24/48 schedule with a Sunday or Wednesday furlough day and a fourth shift of two FF/Paramedics working a fixed Wednesday/Sunday shift to cover the furlough days.

Administration

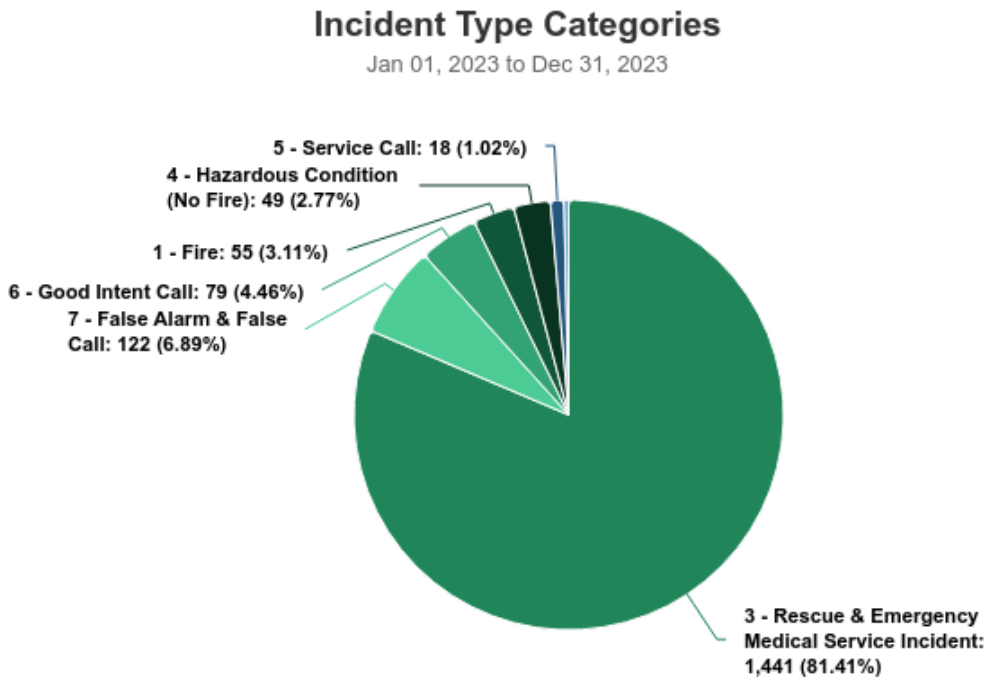
2014: Officer manager, Fire Inspector, Department Chief

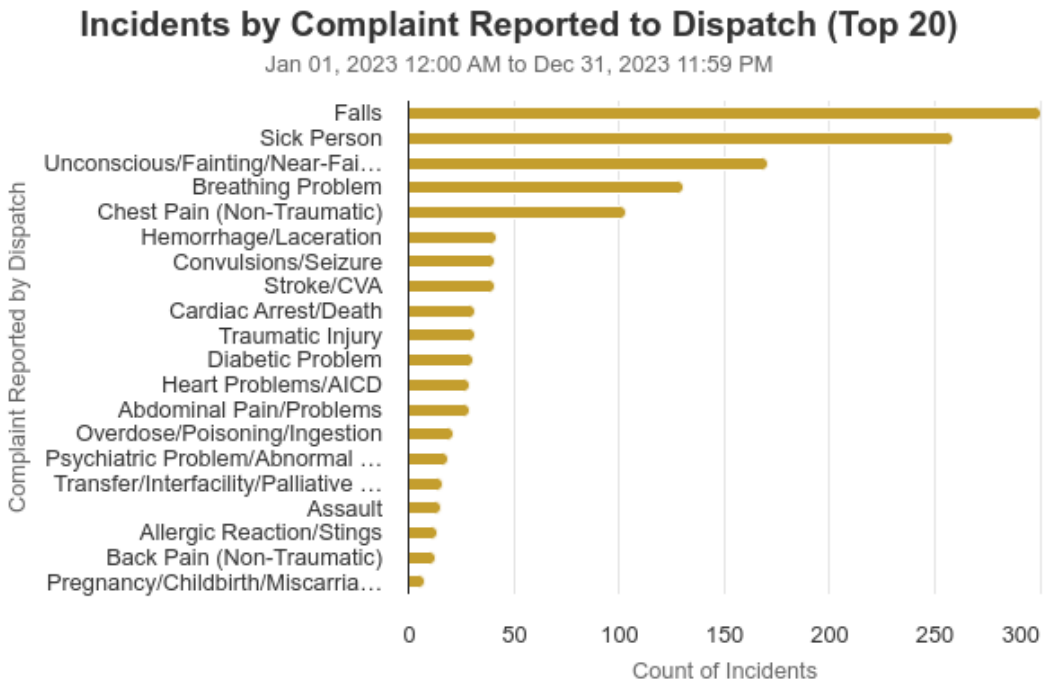
2019: Officer manager, Fire Inspector, Assistant Chief of EMS Operations, Department Chief

2023: Officer manager, Division Chief of Public Safety, Assistant Chief of EMS Operations, Department Chief

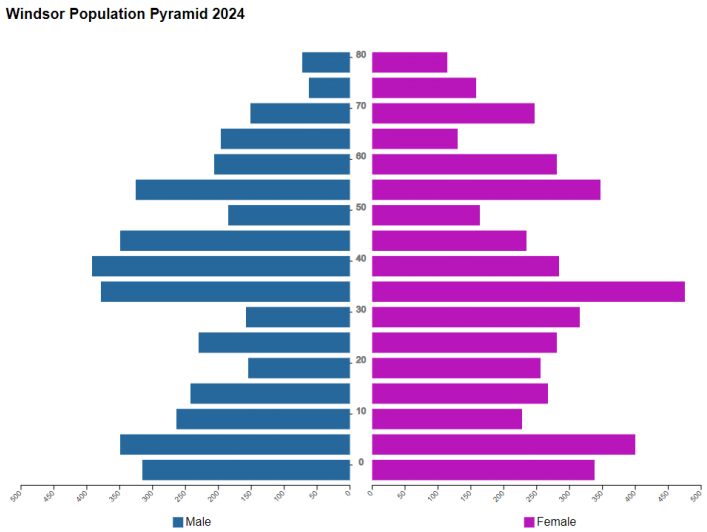
Average Breakdown of Call Types

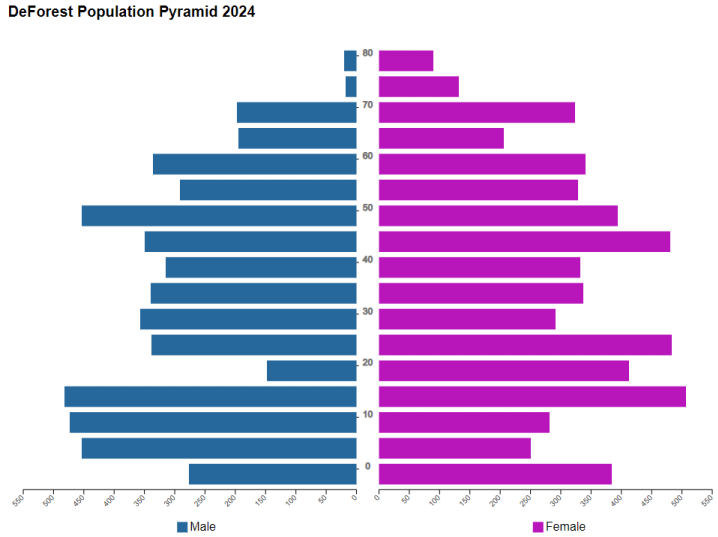
*Based on 2023 Data

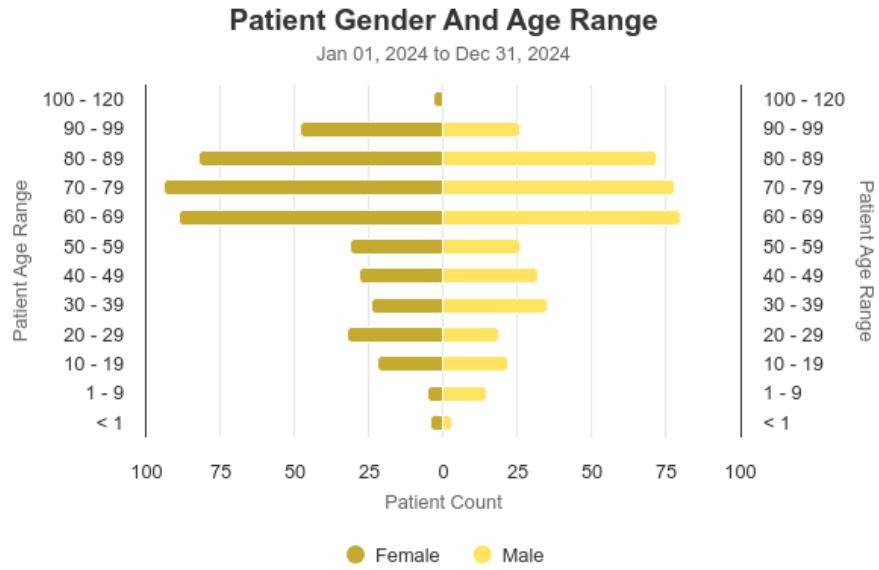




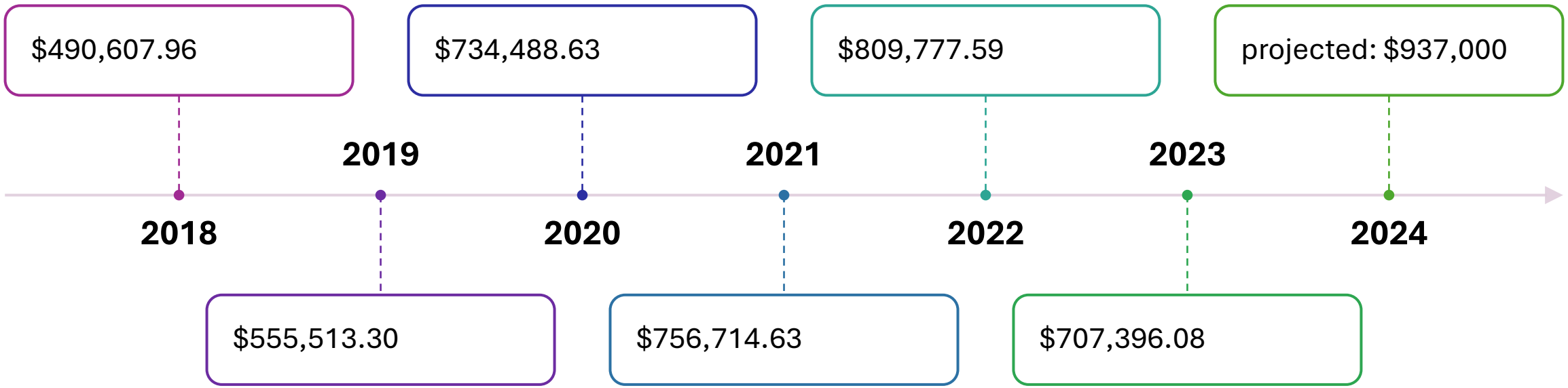
Who We Transport vs Our Community Makeup







Billing Revenue



Budget Concerns in 2025



Labor

No personnel needs in 2025.

Future station staffing.

Additional administrative staff needs.



Fleet

2025 New Engine (being delayed).

2025 Ambulance (ordered but delayed at DWFD request with vendor) with another slated to be ordered in 2025.

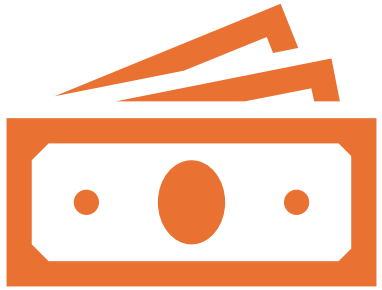
Tender 7 and 8 are nearing end of service life.



Reserves

Depleted by the end of 2024

Solutions to Funding Services



Increase taxes



Increase billing rates

Questions?

